

GREATER CHICAGO FOOD DEPOSITORY JOB DESCRIPTION

Job Title: Development Services Gift Processor

Department: Fund Development

Report To: Manager, Development Services

GENERAL DESCRIPTION: Provide data entry and administrative support to the Fund Development team.

KEY RESPONSIBILITIES AND ESSENTIAL FUNCTIONS:

- Work with Development Services Team to ensure timely, accurate data entry and generation of donor acknowledgement letters, particularly during high volume periods.
- Work constantly to ensure the accuracy, integrity, and confidentiality of the database including gift processing, data input and output, and records maintenance.
- Update donor database regularly to incorporate new information.
- Respond to Donor inquiries via email and telephone.
- Produce reports as required.
- Assist in staffing successful cultivation, recognition and donor relations events designed to increase support and awareness of the Food Depository.
- Work with external providers of data, data processing and output services.
- Other duties as assigned.

QUALIFICATIONS:

- Basic computer skills required, including spreadsheets and word processing.
- Data Entry experience preferred, experience with report generation is a plus.
- Attention to detail is critical.
- Must work well in a team atmosphere.

EXPOSURE:

- General office environment; limited exposure to warehouse environment.
- Interacts with GCFD staff, donors, volunteers and vendors.

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